



## 8. **TEACHING**

### (a) *Areas of special interest and accomplishments*

Areas of interest: Information systems control and audit, Information systems analysis and design.

Accomplishments:

- Led a successful initiative for the UBC B. Comm (with MIS option) to be accredited by the Information Systems Audit and Control Association, the leading international association for IT auditors. This ran from 2006-2009. I then obtained reaccreditation for 2010-2012.
- I also established two advisory boards to support teaching and research in the MIS division:
  - o The MIS Advisory Board (established Fall 2009): This is a group of 11 leading members of the business community specializing in the business-IT field. Their role is to provide direction to the Division to increase the value of our research and teaching.
  - o The MIS Alumni Board (established Spring 2010): This is a group of 12-14 alumni from different professional programs that we offer (undergraduate, MSc and MBA) who graduated in different years. Their role is to provide advice on how we can improve links between alumni and our division and improve the value that current students and alumni obtain from our programs. .

Due to these accomplishments, and my high teaching evaluations, I was awarded a Killam Teaching Prize in 2010.

### (b) *Courses Taught at UBC*

Session	Course Number	Scheduled Hours	Class Size	Hours Taught				Teaching evaluation*
				Lectures	Tutorials	Labs	Other	
2005-6, P2	BAIT506	1.5	22	1.5				Q4: 4.67 / 5
2005-6, S2	Comm436	3	18	3				Q4: 4.41 / 5
2005-6, S2	Comm456	3	6	3				Q4: 4.80 / 5
2005-6, S2	Comm636	1.5	NA, workshop				1.5	NA
2006-7, P6	BAIT512	1.5	6	1.5				Q4: 4.75 / 5
2006-7, P2	BAIT506	1.5	18	1.5				Q4: 4.69 / 5
2006-7, P3	BAIT512	1.5	8	1.5				Q4: 4.62 / 5
2006-7, S2	Comm436	3	29	3				Q4: 4.43 / 5
2006-7, S2	Comm456	3	19	3				Q4: 4.53 / 5
2007-8, P1	BAIT580A	1.5	5	1.5				Q4: 5.00 / 5
2007-8, S2	Comm436	3	29	3				Q4: 4.58 / 5
2007-8, S2	Comm456	3	13	3				Q4: 4.73 / 5
2007-8, S2	BAIT512	1.5	12	1.5				Q4: 4.73 / 5
2008-9, P2	BAIT506	1.5	14	1.5				Q4: 4.54 / 5
2008-9, P3	BAIT512	1.5	9	1.5				Q4: 4.50 / 5
2008-9, S2	Comm456	3	19	3				Q4: 4.89 / 5
2009-10, P3	BAIT512	1.5	14	1.5				Q4: 4.67 / 5
2009-10, P2	BAIT506	1.5	27	1.5				Q4: 4.48 / 5
2009-10, S2	Comm436	3	34	3				Q4: 4.66 / 5
2009-10, S2	Comm456	3	16	3				Q4: 4.81 / 5

\* These are my evaluations on Question 4 of the Sauder Teaching Evaluation sheet.. They reflect students' level of agreement with the following statement: "Overall, the instructor is an effective teacher."

(c) *Graduate Students Supervised and/or Co-Supervised*

Student Name	Program Type	Year		Principal Supervisor	Co-Supervisor(s)
		Start	Finish		
Steven Glover	MIS PhD	2006	2008	Izak Benbasat	Myself
Sase Singh	MIS PhD	2006	2009	Carson Woo	Myself
Bo Xiao	MIS PhD	2006	2010	Izak Benbasat	Myself
Ali Ali	MIS PhD	2008	2010	Izak Benbasat	Myself

(d) *Continuing Education Activities*(e) *Visiting Lecturer (indicate university/organization and dates)*(f) *Other*

Course: Sauder Executive Programs: Auditing of Information Systems (1 day), 2006, 2007, 2008, 2009.  
 Program: Beijing and Xi'an Taxation Bureaus Executive Training Program  
 Average instructor evaluation: 4.87 / 5.0 (2006)

Course: Sauder Executive Programs: Technology and Towards the Future (3 hours), 2009.  
 Program: Accelerated Leadership Program

Consultancy: Sauder Executive Programs: Presentation on IT Strategy to BCLC Executive Team (3 hours), 2009.

**9. SCHOLARLY AND PROFESSIONAL ACTIVITIES**(a) *Areas of special interest and accomplishments*

My research is underpinned by the view that information systems will lead to beneficial outcomes only if they are designed and used effectively. This motivates my two research streams:

- Systems analysis and design:

This stream examines principles for analyzing and designing systems so they meet user requirements. I have shown how ontological, lexical, and cognitive principles can improve systems analysis and design.

- System usage:

This stream examines the nature and consequences of system usage. I have developed an approach for conceptualizing and measuring system usage in an appropriate way for any given study.

These two areas of research began quite independently. However, both are informed by a view that information systems are artifacts that provide representations of the real world. Currently, I am known for my work in each area separately, largely through my publications. In the long term, I hope to be known for showing the implications of this (representational) idea across these two different topics.

(b) *Research or equivalent grants (indicate under COMP whether grants were obtained competitively (C) or non-competitively (NC))*

Granting Agency	Subject	COMP	\$ Per Year	Year	Principal Investigator	Co-Investigator(s)
NSERC	A Theoretical Foundation for Defining and Representing Internal Controls	C	\$14,000	3 urs (06-08)	Myself	None
SSHRC	Explaining and Measuring Effective System Usage: A Representation Theory Perspective	C	\$14,876.33	3 urs (06-08)	Myself	None
HSS Small Grant	Assessing Individual and Collective Performance in a Spreadsheet-based Accounting Exercise	C	\$954.00	1 yr (07)	Myself	None
NSERC	Making Conceptual Models Clearer and More Understandable	C	\$15,000	1 (09-09)	Myself	None
SSHRC	Adapting information Systems Effectively: A Study of End-user Actions	C	\$23,907	3 (09-11)	Myself	None
CFI/LOF	Research Laboratory for Information Systems Analysis, Design, and Use	C	\$20,764.50	4 (09-12)	Myself	Izak Benbasat

(c) *Research or equivalent contracts (indicate under COMP whether grants were obtained competitively (C) or non-competitively (NC)).*

None

(d) *Invited Presentations*

Burton-Jones, A., "Extending Research on the Adoption, Diffusion, and Use of IT from a Multilevel Perspective: Opportunities for Theoretical Advances," invited presentation to the MIS Department, HEC Montreal, April 28, 2006.

Burton-Jones, A., "A Multilevel Investigation of the Relationship between System Usage and Task Performance," invited presentation to the MIS Department, Simon Fraser University, June 13, 2007.

Burton-Jones, A. From Use to Effective Use: A Representation Theory Perspective," presentations to:

- Accounting and MIS Division, Michigan State University, Sept 11, 2009
- MIS Division, University of Arkansas, Sept 16, 2009
- School of Library, Archival, and Information Science, UBC, Sept 30 2009
- Georgia State University, March 2010
- University of Georgia, March 2010
- Temple University, October 2010

Burton-Jones, A. "An Empirical Study of Effective System Use," HEC Montreal (November 2010)

Invited member of panels:

- Panel discussion on theory development: *Journal of the Association for Information Systems Theory Development Workshop*, Phoenix, AZ, 2009
- Panel discussion on the future of research in IT adoption and diffusion: Annual Workshop of the Special Interest Group of the Adoption and Diffusion of IT, Phoenix AZ, 2009.
- Panel discussion on "Empirical research in Conceptual Modeling," at ER 2010 (International Conference on Conceptual Modeling), scheduled Nov 2010.

(e) *Other Presentations*

Burton-Jones, A. and Gallivan, M.J. "Extending DIGIT Research from a Multilevel Perspective: Opportunities for Theoretical Advances," *Tutorial accepted by peer review, presented to the annual workshop of the AIS Special Interest Group on Adoption & Diffusion of Information Technology (SIGADIT), 11/12/2005.*

Bassellier, G., Burton-Jones, A., Cenfetelli, R., and Gemino, A. "Finding your Path through the Data: Using Sophisticated Data Analysis to Tell Compelling Stories," Panel presentation accepted by peer review, *Administrative Sciences Association of Canada (ASAC) Halifax Canada, May 2008.*

(f) *Other*(g) *Conference Participation (Organizer, Keynote Speaker, etc.)*

*Administrative Sciences Association of Canada (ASAC)*

- Discussant, 2007, 2008, 2009
- Panel member, 2008

*Americas Conference on Information Systems (AMCIS)*

- Track Chair, 2010

*International Conference on Information Systems (ICIS):*

- Session Chair, 2005
- Discussant, 2006, 2008

*International Conference on Conceptual Modeling (ER)*

- Panel member, 2006, 2010
- Doctoral Consortium Co-Chair, 2010

*Theory Development Workshop for the Journal of the Association for Information Systems*

- Panel member, 2009
- Discussant (Editorial Board Member), 2008, 2009

*Workshop on Information Technology and Systems (WITS)*

- Session Chair, 2006

**10. SERVICE TO THE UNIVERSITY**(a) *Memberships on committees, including offices held and dates*

PhD dissertation committee for Palash Bera. He passed his Ph.D. thesis defence in July 2007.  
 External examiner for Anna Krasnoperova. She passed her M.Sc. thesis defence in March 2006.  
 External examiner for Michael Fe. He passed his M.Sc. thesis defence in Sept 2008  
 External examiner for Fei Sun. He passed his M.Sc. thesis defence in May 2009  
 University examiner for Eran Rubin. He passed his Ph.D. defence in May 2009  
 PhD dissertation committee for Lior Limonad. He passed his dissertation proposal in May 2010  
 PhD dissertation committee for Paul Ralph. He is scheduled to defend his Ph.D. in Sept 2010

(b) *Other service, including dates*

MIS representative on ranking of University Graduate Fellowship (UGF) applications, 2007, 2009, 2010.  
 MIS Division MSc coordinator (2009-2010), PhD coordinator (2010)  
 Sauder School Workplace Health and Safety Committee 2007-2010

**11. SERVICE TO THE COMMUNITY**(a) *Memberships on scholarly societies, including offices held and dates*

- Association for Information Systems (member, 8/2001 – present)
- Operations Research Society (member, 2/2003 – present)
- Academy of Management (member, 6/2007 – present)

(b) *Memberships on other societies, including offices held and dates*

- Information Systems Audit and Control Association, Vancouver Chapter, Member of the Board and Chair of the Academic Relations and Professional & Business Relations Committee (6/2006 to present)
- CIO Association, Vancouver Chapter (member, June 2007 to present)

(c) *Memberships on scholarly committees, including offices held and dates*(d) *Memberships on other committees, including offices held and dates*

Co-chair of the MIS Advisory Board

(e) *Editorships (list journal and dates)*Editorial Role in Journals:

*Journal of the Association for Information Systems*, Editorial Board Member, 2008-Present

*Journal of Database Management*, Editorial Board Member, 2005-Present

*MIS Quarterly*, Guest Associate Editor, 2008, Associate Editor, 2009-Present

Editorial Role in Conferences:**Associate Editor:**

*Academy of Management (AOM), OCIS Division* (2008-2010)

*International Conference on Information Systems (ICIS)* (2005-2008, 2010)

**Program Committee Member:**

*Australasian Conference on Information Systems (ACIS)* (2010)

*International Conference on Applications of Natural Language to Information Systems (NLDB)* (2006)

*Workshop for the AIS Special Interest Group on Systems Analysis and Design (SIG-SAND)* (2007)

*Workshop on Information Technologies & Systems (WITS)* (2006-2009)

*Workshop on Quality of Information Systems (QoIS) preceding the ER Conference* (2006, 2009)

(f) *Reviewer (journal, agency, etc. including dates)*Journals (alphabetical order):

*ACM Transactions on Computer Human Interaction* (2007)

*ACM Transactions on Software Engineering and Methodology* (2006)

*Auditing: A Journal of Theory and Practice* (2005, 2007)

*Behaviour & Information Technology* (2006)

*Data and Knowledge Engineering* (2004, 2006-2007)

*Database for Advances in Information Systems* (2005-2009)

*Decision Support Systems* (2006, 2008)

*Electronic Commerce Research and Applications* (2006)

*European Journal of Information Systems* (2008-2010)

*IEEE Transactions on Knowledge and Data Engineering* (2006)

*Information Sciences* (2006)

*Information and Software Technology Journal* (2008)

*Information Systems Journal* (2004-2007)

*Information Systems Management* (2005)

*Information Systems Research* (2004-2010)

*Information Technology and Management* (2005, 2007)

*Information Technology and People* (2008)

*International Journal of Accounting Information Systems* (2004)

*International Journal of Human Computer Studies* (2006-2009)

*Journal of the Association for Information Systems* (2005-2010)

*Journal of Computer Information Systems* (2005)  
*Journal of Database Management* (2003, 2006-2008)  
*Journal of Management Information Systems* (2008-2010)  
*Journal of Organizational Computing and Electronic Commerce* (2008-2009)  
*Journal of Strategic Information Systems* (2004, 2006)  
*Journal of Systems and Software* (2009)  
*Journal of Information Technology* (2005, 2008)  
*Management Science* (2002-2009)  
*MIS Quarterly* (2003, 2005-2010)  
*Requirements Engineering Journal* (2004)

Conferences (alphabetical order) (not including "program committee" roles that are listed above in 11e):

*Americas Conference on Information Systems (AMCIS)* (2003-2005, 2007, 2009)  
*Administrative Sciences Association of Canada (ASAC)* (2007-2009)  
*Conference on Advanced Information Systems Engineering (CAiSE)* (2006)  
*Special Interest Group on the Diffusion of Information Technology (SIG-ADIT, DIGIT)* (2004, 2008, 2009)  
*European Conference on Information Systems (ECIS)* (2002)  
*European Diffusion Interest Group in Information Technology (eDIGIT)* (2007)  
*Hawaii International Conference on System Sciences (HICSS)* (2004, 2007)  
*International Conference on Information Systems (ICIS)* (2002-2008)  
*Pacific Asia Conference on Information Systems (PACIS)* (2010)

Book chapters:

Anandarajan, M., Teo, T., and Simmers, C. (Eds.) *Transformation of the Workplace: The Web and Work in the 21st Century*, monograph in the Advances in Management Information Systems (AMIS) series (Zwass, V., Ed.) (2004).

Granting Agencies:

*Natural Sciences and Engineering Research Council of Canada (NSERC)* (2007-2009)  
*Social Sciences and Humanities Research Council of Canada (SSHRC)* (2008-2009)

(g) *External examiner (indicate universities and dates)*

Queensland University of Technology, Ph.D. External Examiner, February 2008.  
 University of Pretoria, Ph.D. External Examiner, September 2009

(h) *Consultant (indicate organization and dates)*

(i) *Other service to the community*

**12. AWARDS AND DISTINCTIONS**

(a) *Awards for Teaching (indicate name of award, awarding organizations, date)*

- *UBC Killam Teaching Prize, 2010*

(b) *Awards for Scholarship (indicate name of award, awarding organizations, date)*

- *MIS Quarterly Best Paper Award, 2007*
- *AIS Best Publication Award, 2007* (one of five given annually in the information systems discipline)
- *ACM SIGMIS Doctoral Dissertation Award, 2006* (also known as the *ICIS Best Dissertation Award*)
- Accepted to the Doctoral Consortium of the *International Conference on Information Systems*, 2004
- *Best Research Paper Award, International Conference on Information Systems, Barcelona, 2002*
- Co-winner of the Thomas Brown and Son's Memorial Thesis Prize for Best Honors Thesis, Department of Commerce, University of Queensland, 1998

(c) *Awards for Service (indicate name of award, awarding organizations, date)*

- Best Reviewer Award, *Information Systems Research*, 2007
- Best Reviewer Award, *Journal of the Association for Information Systems*, 2007

(d) *Other Awards*

- Phi Beta Kappa, National Honor Society, Georgia State University, 2002-2003
- Undergraduate academic awards:
  - Dean's List, Department of Commerce, University of Queensland, 1997-1998
  - Butterworths Book Prize, Department of Commerce, University of Queensland, 1997
  - Shell Prize in Accounting, Department of Commerce, University of Queensland, 1997

**13. OTHER RELEVANT INFORMATION (Maximum One Page)**

**THE UNIVERSITY OF BRITISH COLUMBIA**  
***Publications Record***

**SURNAME:** Burton-Jones

**FIRST NAME:** Andrew  
**MIDDLE NAME(S):** Nicholas

**Initials:** ABJ  
**Date:** Sept 16, 2010

**1. REFEREED PUBLICATIONS**

(a) *Journals (in chronological order)*

1. Burton-Jones, A. and Hubona, G.S. "Individual Differences and Usage Behavior: Revisiting a Technology Acceptance Model Assumption," *The DATABASE for Advances in Information Systems*, (36:2), 2005, pp. 58-77.
2. Burton-Jones, A., Storey, V.C., and Sugumaran, V., and Ahluwalia, P. "A Semiotic Metrics Suite for Assessing the Quality of Ontologies," *Data and Knowledge Engineering*, (55:1), 2005, pp 84-102.
3. Burton-Jones, A. and Meso, P.N. "Conceptualizing Systems for Understanding: An Empirical Test of Decomposition Principles in Object-oriented Analysis," *Information Systems Research*, (17:1), 2006, pp 38-60.
4. Burton-Jones, A. and Hubona, G.S. "The Mediation of External Variables in the Technology Acceptance Model," *Information and Management*, (43) 2006, pp. 706-717.
5. Burton-Jones, A. and Straub, D.W. "Reconceptualizing System Usage: An Approach and Empirical Test," *Information Systems Research* (17:3) 2006, pp. 228-246.
6. Straub, D.W. and Burton-Jones, A. "Veni, Vidi, Vici: Breaking the TAM Logjam," *Journal of the Association for Information Systems* (8:4), April 2007, pp. 223-229. [Invited paper –reviewed by SE.](#)
7. Burton-Jones, A. and Gallivan, M.J. "Towards a Deeper Understanding of System Usage in Organizations: A Multilevel Perspective," *MIS Quarterly* (31:4) December 2007, pp. 657-679.
8. Storey, V.C., Burton-Jones, A., Sugumaran, V., and Purao, S. "CONQUER: A Methodology for Context-Aware Query Processing on the World-Wide-Web," *Information Systems Research* (19:1), 2008 pp. 3-25.
9. Burton-Jones, A., and Meso, P. "The Effects of Decomposition Quality and Multiple Forms of Information on Novices' Understanding of a Domain from a Conceptual Model," *Journal of the Association of Information Systems*, (9:12) Dec, 2008, pp. 748-802.
10. Burton-Jones, A., Wand, Y., and Weber, R. "Guidelines for Empirical Evaluations of Conceptual Modeling Grammars," *Journal of the Association for Information Systems* (10:6) June 2009, pp. 495-532.
11. Burton-Jones, A. "Minimizing Method Bias through Programmatic Research," *MIS Quarterly* (33:3) Sept 2009, pp. 445-471.
12. Bera, P., Burton-Jones, A., and Wand, Y. "Guidelines for Designing Visual Ontologies to Support Knowledge Identification," Conditionally Accepted, *MIS Quarterly*.

[Notes on publication quality and author order:](#)

- Three of these articles (#1, #2, and #4) are published in what my field considers B journals.
- Three of these articles (#6, #9, #10) are published in what my field considers A journals.
- Five of these articles (#3, #5, #7, #8, and #11) are published in what my field considers A+ journals
- Authors are listed alphabetically if they contributed equally. In other cases (articles 6 and 8), I had a lead role in at least one major part of the research).

(b) *Conference Proceedings (in chronological order)*

1. Burton-Jones, A., and Weber, R. "Understanding Relationships with Attributes in Entity-Relationship Diagrams," in *Proceedings of the Twentieth International Conference on Information Systems (ICIS)*, P. De and J. I. DeGross (eds.), Charlotte, NC, 1999, pp. 214-228.
2. Burton-Jones, A., and Meso, P. "How Good are these UML Diagrams? An Empirical Test of the Wand and Weber Good Decomposition Model," in *Proceedings of the Twenty-third International Conference on*

*Information Systems (ICIS)*, L. Applegate, R. Galliers and J. I. DeGross (eds.), Barcelona, Spain, 2002, pp. 101-114,

3. Burton-Jones, A., Purao, S., and Storey, V.C. "Context-Aware Query Processing on the Semantic Web," in *Proceedings of the Twenty-third International Conference on Information Systems (ICIS)*, L. Applegate, R. Galliers and J. I. DeGross (eds.), Barcelona, Spain, Dec. 16-19, 2002, pp. 195-208.
4. Hubona, G.S., and Burton-Jones, A. "Modeling the User Acceptance of E-Mail," in *Proceedings of the Thirty-sixth Annual Hawaii International Conference on System Sciences (HICSS)*, 2003.
5. Burton-Jones, A., Storey, V.C., Sugumaran, V., and Ahluwalia, P. "Assessing the Effectiveness of the DAML Ontologies for the Semantic Web," in *Proceedings of the Eighth International Conference on Applications of Natural Language to Information Systems (NLDB)*, A. Düsterhöft and B. Thalheim (eds.), Burg (Spreewald), Germany, 2003, pp. 56-69.
6. Burton-Jones, A. and R. Weber, "Properties Do Not Have Properties: Investigating a Questionable Conceptual Modeling Practice," in *Proceedings of the Second Annual Symposium on Research in Systems Analysis and Design*, D. Batra, J. Parsons, and V. Ramesh (eds.), 2003, 14 pp.
7. Burton-Jones, A., Storey, V.C., Sugumaran, V., and Purao, S. "A Heuristic-based Methodology for Semantic Augmentation of User Queries on the Web," in *Proceedings of the Twenty-second International Conference on Conceptual Modeling (ER)*, I.-Y. Song, S.W. Liddle, T.W. Ling, and P. Scheuermann (eds.), Chicago, Illinois, October 13-16, 2003, pp. 476-489.
8. Burton-Jones, A., Straub, D.W. "Minimizing Method Variance in Measures of System Usage," in *Proceedings of the Southern Association for Information Systems (SAIS)*, R. Papp (ed.), Savannah, Georgia, 2004, pp. 336-342.
9. Storey, V.C., Sugumaran, V., and Burton-Jones, A., "The Role of User Profiles in Context-Aware Query Processing for the Semantic Web," in *Proceedings of the Ninth International Conference on Applications of Natural Language to Information Systems (NLDB)*, F. Mezziane and E. Métais (eds.), Salford, UK, June 23-25, 2004, pp. 51-63.
10. Burton-Jones, A., Wand, Y., and Weber, R. "Informational Equivalence, Computational Equivalence, and the Evaluation of Conceptual Modelling," in *Proceedings of the Annual Workshop of the AIS Special Interest Group on Systems Analysis and Design (SIG SAND)*, Tulsa, OK, 2007, 12pp.
11. Burton-Jones, A., and Grange, C. "Using Information Systems Effectively: A Representational Perspective," in *Proceedings of the Journal of the Association for Information Systems Theory Development Workshop*, K. Llytinen (ed.), Paris France 2008, 35pp.

(c) *Other*

1. Conference panel presentation (Published abstract): Poels, G., Burton-Jones, A., Gemino, A., Parsons, J., and Ramesh, V. "Experimental Research on Conceptual Modeling: What Should We Be Doing and Why?" *Proceedings of the 25th International Conference on Information Systems (ER 2006)*, Tucson, Arizona, Lecture Notes in Computer Science, Springer Berlin / Heidelberg, 2006, pp. 544-547.

**2. NON-REFEREED PUBLICATIONS**

*None.*

**3. BOOKS**

- (a) *Authored*
- (b) *Edited*
- (c) *Chapters*

1. Burton-Jones, Alan, and Burton-Jones, Andrew. "Interdependencies Between People and Information Systems in Organizations," *Oxford Handbook on Human Capital* (Chapter 20), Alan Burton-Jones and J.C. Spender (Editors), forthcoming 2011 (25 pp).

4. **PATENTS**

5. **SPECIAL COPYRIGHTS**

6. **ARTISTIC WORKS, PERFORMANCES, DESIGNS**

7. **OTHER WORKS**

8. **WORK SUBMITTED (including publisher and date of submission)**

1. Burton-Jones, A., and Lee, A.S. "Thinking about Measures and Measurement," accepted, Hawaii International Conference on System Sciences.
2. Burton-Jones, A., and Lee, A.S. "Hermeneutic Guidelines for Measurement," submitted for second round review, *MIS Quarterly*
3. Burton-Jones, A., and Grange, C. "From Use to Effective Use: A Representation Theory Perspective," being prepared for second round review, *Information Systems Research*.
4. Burton-Jones, A., McLean, E., Monod, E. "On Approaches to Building Theories: Process, Variance, and Systems, under first round review, *MIS Quarterly*.

9. **WORK IN PROGRESS (including degree of completion)**

1. Burton-Jones, A. and Straub, D.W. "A Multilevel Investigation of the Relationship between System Usage and Task Performance," Submitted to *MIS Quarterly* 11/2005. Received rejection but with an invitation to resubmit a new version 2/2006. Currently redrafting for submission to *Information Systems Research*.
2. Bera, P., Burton-Jones, A., and Wand, Y. "Modeling Organizational Roles: An Experimental Investigation." Data collection completed, being written up for submission to *MIS Quarterly*.
3. Ali, A., Benbasat, I., and Burton-Jones, A. "Developing Trust Reciprocity in Electronic Government: The Role of Felt Trust." Working paper (a conference version of the paper received the "Best Overall Paper" Award at the *European and Mediterranean Conference on Information Systems* 2009)
4. Burton-Jones, A., and Grange, C. "Effective Use of Information Systems: What we Know, and Don't Know," invitation to resubmit, *MIS Quarterly*

