

Izak Benbasat, FRSC

Professor and CANADA Research Chair in Information Technology Management  
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B.A. (1969) in Business Administration (Robert College, Istanbul); Master of Science (1971) and Ph.D. (1974) in Management Information Systems (MIS) (University of Minnesota); Doctorat Honoris Causa, Université de Montréal (2009).

The general theme that describes Professor Benbasat's overall research interests is improving the communication between information technology (IT), management, and IT users. This communication exists at different levels and has different facets, e.g., interaction between individual managers and intelligent decision support systems, customers and web sites, and communication between IT professionals and line managers.

His current research interests in IT utilization include: 1) investigating the methods for customer service provision on the Internet (business-to-consumer, business-to-business, and citizen-to-government)); 2) evaluating product recommendation agents used in electronic commerce, including those for social shopping networks, and 3) designing tools to help reduce risk and deception in electronic commerce. This work is supported by grants from the Social Sciences and Humanities Research Council of Canada, and the Natural Sciences and Engineering Research Council of Canada.

Professor Benbasat was ranked as the most influential MIS researcher in terms of publications cited by others (Lowry et al, *Communications of the Association for Information Systems* Volume 20, 2007); and as the most prolific author in terms of publications in Human-Computer Interaction research in MIS (Zhang and Li, *Journal of the Association for Information Systems* November 2005).

Professor Benbasat is currently on the editorial board of the *Journal of Management Information Systems* and *Information Systems Journal*. He was editor-in-chief of *Information Systems Research*, the Editor of the Information Systems & Decision Support Systems Department of *Management Science*, and a Senior Editor of *MIS Quarterly*.

Professor Benbasat received INFORMS Information Systems Society Distinguished Fellow Award in 2009. He was given the LEO Award for Lifetime Exceptional Achievements in Information Systems from the Association for Information Systems (AIS) in 2007 and became a Fellow of AIS in 2002. He was elected a Fellow of the Academy of Humanities and Social Sciences of the Royal Society of Canada in 2005. He was appointed CANADA Research Chair in Information Technology Management in 2001, and reappointed in 2008 for a seven-year term. He received the University of British Columbia Killam Research Prize in 1998 and the University of British Columbia Killam Teaching Prize in 1996. He was CANFOR Professor of Management Information Systems from 1991 to 2001. He was invited to spend the 1985-6 academic year at the Harvard Business School as a Marvin Bower Fellow and was Shaw Visiting Professor at the National University of Singapore in 2000.

(For additional information please see: <http://mis.sauder.ubc.ca/members/benbasat/home.htm>)